

Claims

Need to make a claim?

Filing an insurance claim is never a good thing, but at least with Harvard Western Insurance, it's an easy thing. We work hard to ensure that your experience is easy, adjusted fairly and resolved quickly. Our 5-step follow-up means you're always taken care of and never left hanging. So relax and know that we're in your corner regarding your claim.

The Benefits of choosing Harvard Western Insurance

Our staff will follow up with you and the adjuster to help handle your property claim promptly and fairly.



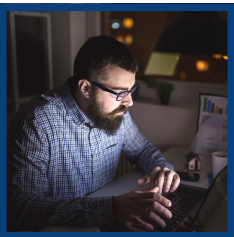
Regular touchpoints with your advisor to ensure that your claim is going smoothly



Claims Manager Leanne, with 25+ years of adjusting experience, advocates for fair claim resolutions



Claims Counselling to help determine if you should make a claim or not



In the case of an after hours claim emergency, please call 306.791.3757



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The Benefits of choosing Harvard Western Insurance

We will report your claim to your insurance company and have an adjuster contact you as quickly as possible. Our staff will follow up with you and the adjuster to help handle your property claim promptly and fairly.

- ✓ *Claims Manager Leanne, with 25+ years of adjusting experience, advocates for fair claim resolutions*
- ✓ *Regular touchpoints with your advisor to ensure that your claim is going smoothly*
- ✓ *Claims Counselling to help determine if you should make a claim or not*
- ✓ *After hours claim emergency line: 306.791.3757*

What to expect when filing a claim?

- If you have suffered a loss, immediately call your broker. They will record the details of your claim and inform your insurer.
- Record what is damaged; take photos if you can. Do not throw away any damaged property before your adjuster contacts you.
- Prevent further damage; turn off your water, cover a broken window, or secure the broken door.
- Establish repair costs by keeping a record of damages and receipts for past purchases.
- Obtain quotes for repairs or replacement of items damaged. The repairs go through a tendering process involving getting quotes from multiple contractors.
- Finalize your claim. In some cases, you may get a cash settlement right away, or you may be required to sign a Proof of Loss Form. This form means you agree to the final payments or repairs.

Have to make a claim with SGI?

SGI Automobile claims, including package policies and basic coverage purchased with your registration, should be reported directly to SGI. If you have to make a claim, they're a phone call or a click away 24/7. SGI Auto eClaim service is fast, easy, and mobile-friendly. Uncertain if you should report your claim? Contact your nearest SGI auto claims centre or call 1.844.855.2744.

For more information visit harvardwestern.com/claims/

